

Who we are

Sadeh is a company limited by guarantee with registered number 10528655 and registered as a charity with the Charity Commission under number 1175347 (hereinafter called the Company, “we”, “us” or “our”).

At Sadeh we take your privacy seriously and will only use your personal information to provide the services you have requested from us. However, from time to time we would like to contact you with details of other services and promotions that may be of interest.

Collection of your Personal Information from our website and other services.

Sadeh may collect and use the following kinds of personal information through this website and while providing our services:

- information that you provide during the use of our services, registration process, joining of our mailing lists, including your name, email address and telephone number for the purpose of bookings for services
- information about electronic bookings for services made via this website including dates, health information, times and locations of appointments

We are collecting data based on one or more of the following:

- We have your consent
- Processing is necessary for the performance of a contract or to take steps to enter into a contract
- Processing is necessary for compliance with a legal obligation
- Processing is necessary to protect the vital interests of a data subject or another person
- Necessary for the purposes of legitimate interests pursued by our organisation or a third party, except where such interests are overridden by the interests, rights or freedoms of the data subject

Sadeh may use your personal information to:

- enable your access to and use of the website to make electronic bookings for services
- send you marketing communications including but not limited to newsletters, offers and promotions

- contact you for the purpose of discussing a booking or enquiry, that you have previously made. Your information will be held confidentially. Occasionally we may need to disclose information to our sub-processors. We are currently using Google for this purpose. Where we need to do so, the sub-processor in question will be obligated to use that personal information in accordance with the terms of this privacy policy and provide an adequate standard of data protection.
- In addition to the disclosures reasonably necessary for the purposes identified elsewhere above, Sadeh may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, national security and in order to establish, exercise or defend its legal rights.

Securing Your Data

Sadeh will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. We will take reasonable technical and organisational precautions to store, process and transport all personal information you provide in a secure manner.

How long do we keep your personal data?

We will endeavour to keep data only for as long as we need it. This means that we will delete it when it is no longer needed. We will keep some records when we are legally required to do so and may keep some other records for an extended period of time to follow best practice.

Your rights and your personal data

You have the right to access, correct, have erased, and object to processing your personal data.

When exercising any of the rights, we may need to verify your identity for your security.

We will confirm whether the data has been deleted or processing has stopped or the reason why this cannot be done (for example because we need it for our legitimate interests or regulatory purposes).

If you are unhappy with any aspect of how we are using your personal information we'd like to hear about it. We appreciate the opportunity this feedback gives us to learn and improve. You can use the contact details below.

You also have the right to lodge a complaint about any use of your information with the [Information Commissioners Office](#), the UK data protection regulator.

Changing this Policy

We may change this Privacy Policy from time to time. If we make any significant changes in the way we treat your personal information we will make this clear on our website or by contacting you directly.

Contacting Us

If you have any questions about this Privacy Notice or your personal information, please contact us:

- by email to: talia.chain@sadehfarm.co.uk
- by post to: Skeet Hill House, Skeet Hill Lane, BR6 7QA